Ezequiel Giampaoli

Technical Operations & BI Support Analyst
Victoria, BC

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PROFESSIONAL SUMMARY

Technical Operations & BI Support Analyst with experience supporting fulfillment of high-precision instruments and building operational reporting with Power BI and Epicor ERP (BAQs). Combines QA/calibration work with SQL-based analysis and Python scripting to improve operational visibility and decision-making.

TECHNICAL SKILLS

Power BI · Epicor ERP (BAQs) · SQL (SQL Server / MySQL) · Data Analysis · Technical Operations
Secondary: Python · Django · Angular · Git / GitHub · Excel

PROFESSIONAL EXPERIENCE

AML Oceanographic Ltd - *Victoria, Canada*
Fulfillment Technician & BI Support Analyst   *Jun 2025 - Present*

➢ Perform calibration, validation, and final QA of high-precision oceanographic instruments prior to shipment, reducing customer risk and supporting compliance.
➢ Build and maintain Power BI dashboards and reports used by fulfillment and operations teams to monitor inventory accuracy and shipment readiness.
➢ Create and optimize Epicor BAQs for operational metrics, enabling faster inventory reconciliation and reporting.
➢ Troubleshoot technical faults and collaborate across quality, fulfillment, and engineering to resolve defects and improve handoff processes.
➢ Serve as Co-Chair, Joint Health & Safety Committee, participating in safety reviews and ensuring compliance with BC health & safety regulations.

AML Oceanographic Ltd - *Victoria, Canada*
Supply Chain Clerk   *Oct 2024 - Jun 2025*

➢ Processed NC/DMR and stock requests; performed inventory counts and reconciliations to support operational accuracy and audit traceability.

Walmart
OMNI Customer Fulfillment Associate   *Apr 2023 - Sept 2024*

➢ Consistently met daily fulfillment service-level targets in a high-volume OMNI environment and trained new associates on OMNI fulfillment workflows and order processing procedures.

BankArg - *University Project*
ISPC - Scrum Master & Full-Stack Developer   *Jul 2022 - Dec 2023*

➢ Built front-end features with Angular (TypeScript, HTML, CSS) and back-end endpoints with Django (Python); integrated APIs for core functionality.
➢ Acted as Scrum Master coordinating a cross-functional team of 8-10 members for sprint planning, task prioritization, and delivery.
➢ Led adaptation for mobile platforms via Android Studio to expand access.

Property Advisor & Architecture
Web Developer Internship   *Mar 2022 - Jul 2022*

➢ Developed and customized website pages using WordPress, Elementor, HTML, CSS, and JavaScript.
➢ Implemented backend functionality using Python (Django) and integrated React-based components.
➢ Collaborated with designers and stakeholders to translate client requirements into responsive web pages.
➢ Assisted onboarding and guidance of new interns on development workflows and coding practices.

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Cordoba Hosting
Web Developer - Volunteer Internship   *Mar 2021 - Jul 2021*
- ➢ Customized and deployed WordPress websites using HTML, PHP, and theme templates.
- ➢ Built and modified website pages based on client specifications and project requirements.
- ➢ Worked directly with clients to understand business needs and implement functional website solutions.
- ➢ Participated in team discussions and contributed improvements to ongoing web development projects.

EDUCATION

Diploma in Web Development & Digital Applications   *Mar 2022 - Jun 2024*
Polytechnic Higher Institute of Cordoba

Oracle Next Education - ONE *(420+ Hours)*   *Aug 2022 - Apr 2023*
Alura - Oracle

Artificial Intelligence Multidisciplinary Training Program (600+ Hours)   *Apr 2022 - Incomplete*
University of Buenos Aires (UBA)

.Net 6.0 (80+ Hours) - (Mina Clavero Technological Hub)   *Apr 2022 - Feb 2023*

Argentina Programa (https://argentinaprograma.com)   *Mar 2022 - Jan 2023*

Diploma in Programming (Two year Program)   *Mar 2021 - Dec 2021*
National Technological University - Argentina
1 Year completed: Argentinian Score, Average 8.73 over 10 - GPA 3.87 over 4
Abandoned because I moved to Canada.

LANGUAGES

Spanish (Native) | English (Business proficiency)